



CLEANZIE

LAUNDRY | DRY CLEAN

CUSTOMER'S RULES & REGULATIONS

- Empty all pockets before handing over clothes – **we are not responsible for lost items.**
- Verify the count and list of clothes before submission.
- Collect your clothes within 7 days – **we are not responsible for unclaimed items after 30 days.**
- We are not liable for colour fading, shrinkage or damage of weak fabrics.
- We have the right to deny service for extremely dirty, infected, or unsafe clothes.
- Check your clothes at the time of pickup & delivery – **complaints after 24 hours will not be accepted.**
- We do not guarantee stain removal, but we will do our best to treat them.
- **Express / urgent services may have extra charges.**
- **If clothes are not collected within one month, then extra 10% of the bill per month will be charged.**
- Orders cannot be cancelled once processing has started.

TEAM CLEANZIE